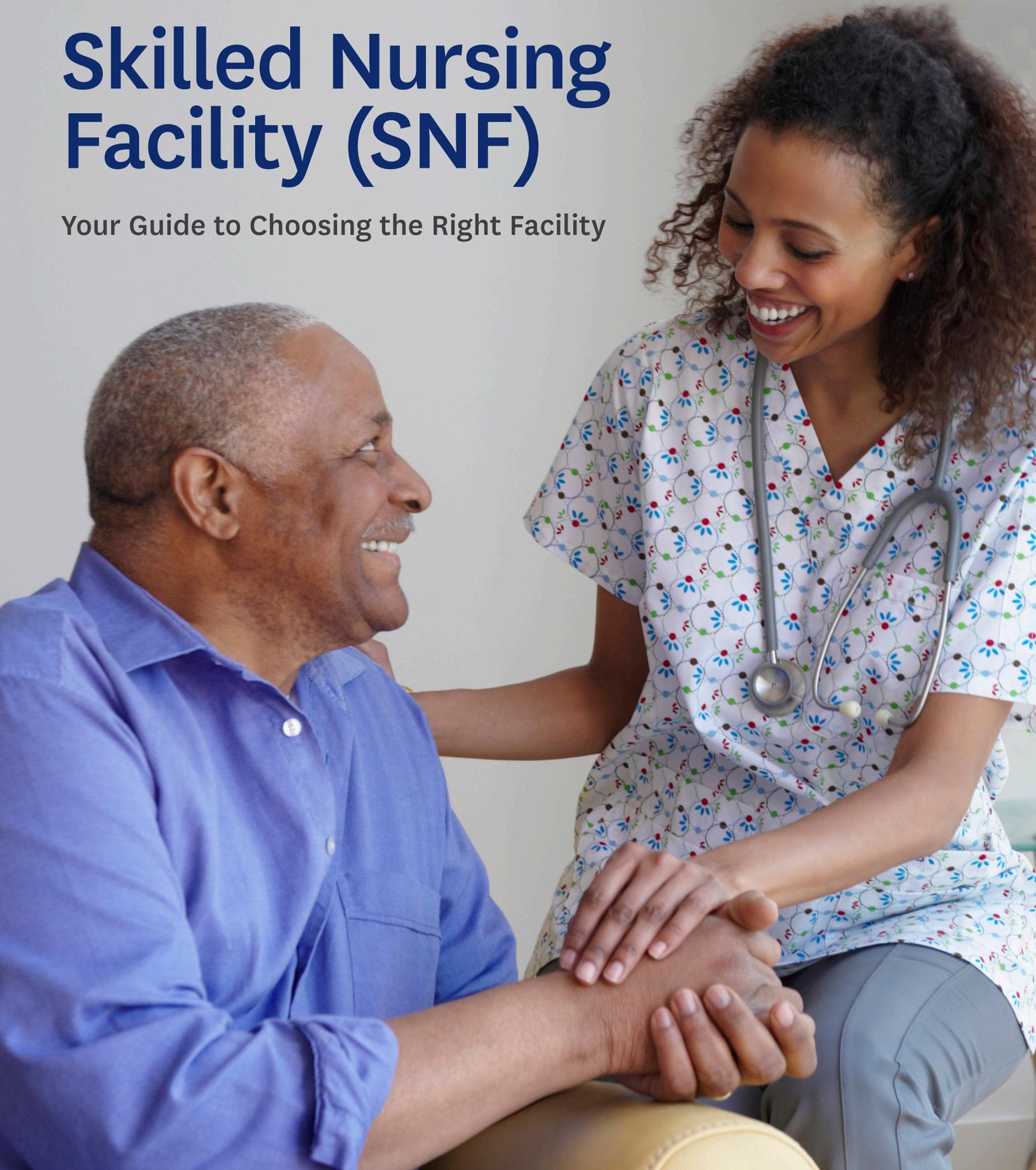


# Skilled Nursing Facility (SNF)

Your Guide to Choosing the Right Facility



# When Choosing Care, Quality Matters

Choosing the right skilled nursing facility (SNF) for yourself or a loved one, or recommending one for one of your patients, can be a challenging, potentially emotional task.

There are many aspects of SNF care that individuals and families should consider when deciding on a facility. The list includes location and size, services offered, staffing, level of independence, and if the facility has any outstanding complaints or grievances against it. Very often an individual or family/member will consult with a social worker or trusted physician for their medical opinion, as it is important to go beyond word-of-mouth recommendations. The need for care is as unique as the person receiving it.

The Centers for Medicare & Medicaid Services (CMS) created a Five-Star Quality Rating System to help consumers, their families, caregivers, and providers easily compare nursing homes. The CMS rating is one of the best indicators of quality care. This system can highlight areas to ask questions about before they/their loved-one/their patient is admitted.

Each SNF is given one overall star rating and a separate rating for each of the following three categories: health inspections, staffing, and quality measures.<sup>1</sup> For more information about CMS's five-star quality rating system, please visit: [www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/FSQRS](http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/FSQRS)

Star Rating	What It Means
	Excellent
	Above Average
	Average
	Below Average
	Poor

Providers/individuals/families may also elect to review this site <https://portal.ct.gov/Coronavirus/Nursing-Homes-and-Assisted-Living-Facilities> Nursing Homes and Assisted Living Facilities Data (ct.gov), that shows the weekly available beds for each skilled nursing facility.

The screenshot shows the top navigation bar of the Connecticut government website with the logo, search bar, and language settings. Below is a large blue banner with the text "Connecticut COVID-19 Response" and a sub-header "Nursing Homes and Assisted Living Facilities Data". The banner includes a call to action: "Get answers. Get help. Get involved." Below the banner, the page title "Nursing Homes and Assisted Living Facilities Data" is displayed. The main content area contains a paragraph about the state's focus on reducing COVID-19 impact on vulnerable populations, a note about reporting changes effective July 2021, and links to CMS Nursing Home Data and CT Open Data Portal. A photograph of an elderly person in a wheelchair is shown on the right side of the page.

To qualify for SNF extended care services coverage, traditional Medicare requires patients to meet the 3-day rule: The patient must have a medically necessary, consecutive 3-day inpatient hospital stay before SNF admission. Private insurance companies, such as ConnectiCare, typically do **NOT** have the same requirement for SNF admissions. Therefore, our members (Commercial, Medicare Advantage and Medicaid) may be admitted to SNFs directly from home, an emergency room or following an observation stay in the hospital when medically appropriate.\*

ConnectiCare’s primary concern is the quality of care our members receive in every setting, including skilled nursing facilities. To aid members, families, and providers in the decision of choosing a SNF to meet their/their patient’s needs, ConnectiCare has compiled a list of our contracted SNFs with a Star Quality Rating of 3 and above.

<sup>1</sup>“Five-Star Quality Rating System.” Centers for Medicare & Medicaid Services, [www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/FSQRS](http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/CertificationandCompliance/FSQRS). Accessed 1 November 2021.

\* Refer to your ConnectiCare contract or certificate of coverage for details about skilled nursing facility benefits available to you. Coverage is subject to all terms, conditions, limitations, and exclusions set forth in the contract or certificate of coverage.

Provider NPI	Star Rating	SNF NAME	Address	City	State	Zip Code	Network Product
1245226521	5	Aaron Manor Nursing & Rehabilitation Center	3 S Wig Hill Rd	Chester	CT	06412-1106	Commercial Exchange Medicare
1962581199	5	Apple Rehab Colchester	36 Broadway St	Colchester	CT	06415-1002	Commercial Exchange Medicare
1770547473	5	Athena Meadowbrook	350 Salmon Brook St	Granby	CT	06035-1842	Commercial Medicare
1609869809	5	Autumn Lake Healthcare of Norwalk	34 Midrocks Dr	Norwalk	CT	06851-1626	Commercial Exchange Medicare
1467436907	5	Avalon Health Center at Stoneridge	186 Jerry Browne Rd	Mystic	CT	06355-4004	Commercial Medicare
1629004395	5	Avon Health Center	652 W Avon Rd	Avon	CT	06001-2906	Commercial Exchange Medicare
1558351247	5	Bishop Wicke Health Center	584 Long Hill Ave	Shelton	CT	06484-4810	Commercial Exchange Medicare
1285851998	5	Caleb Hitchcock Health Center	10 Loeffler Rd	Bloomfield	CT	06002-2256	Commercial Exchange Medicare
1982603767	5	Care One at Holyoke	260 Easthampton Rd	Holyoke	MA	01040-1213	Commercial Exchange
1982609673	5	Chestelm Health and Rehabilitation	534 Town St	Moodus	CT	06469-1101	Commercial Exchange Medicare
1851497093	5	Covenant Living of Cromwell, Inc.	52 Missionary Rd	Cromwell	CT	06416-2170	Commercial Exchange Medicare
1962403576	5	Elim Park Baptist Home, Inc	140 Cook Hill Rd	Cheshire	CT	06410-3736	Commercial Exchange Medicare
1417938580	5	Evergreen Woods	88 Notch Hill Rd	North Branford	CT	06471-1846	Commercial Exchange Medicare
1356409767	5	Touchpoints at Farmington	20 Scott Swamp Rd	Farmington	CT	06032-2825	Commercial Exchange Medicare
1760046403	5	Glen Hill Center	1 Glen Hill Rd	Danbury	CT	06811-4921	Commercial Exchange Medicare
1235108200	5	Hancock Hall	31 Staples St	Danbury	CT	06810-5323	Commercial Exchange Medicare
1275515199	5	Hughes Health and Rehabilitation	29 Highland St	West Hartford	CT	06119-1324	Commercial Exchange Medicare
1700810777	5	Jefferson House	1 John H Stewart Dr	Newington	CT	06111-3126	Commercial Exchange Medicare
1629108055	5	Linda Manor Extended Care Facility	349 Haydenville Rd	Leeds	MA	01053-9767	Commercial Exchange

Provider NPI	Star Rating	SNF NAME	Address	City	State	Zip Code	Network Product
1376543751	5	Lutheran Home of Southbury, Inc.	990 Main St N	Southbury	CT	06488-1267	Commercial Exchange Medicare
1740262054	5	Manchester Manor Health Care Center	385 W Center St	Manchester	CT	06040-4738	Commercial Exchange Medicare
1497755870	5	Mansfield Center for Nursing & Rehabilitation	100 Warren Cir	Storrs Mansfield	CT	06268-2074	Commercial Exchange Medicare
1780742619	5	Maple View Manor	856 Maple St	Rocky Hill	CT	06067-1221	Commercial Exchange Medicare
1316005242	5	Marlborough Health Care	85 Stage Harbor Rd	Marlborough	CT	06447-1113	Commercial Exchange Medicare
1508844168	5	McLean Health Center	75 Great Pond Rd	Simsbury	CT	06070-1980	Commercial Exchange Medicare
1417053810	5	Middlebury Convalescent Home	778 Middlebury Rd	Middlebury	CT	06762-2401	Commercial Exchange Medicare
1376601088	5	Milford Health Care Center	195 Platt St	Milford	CT	06460-7542	Commercial Exchange Medicare
1033267331	5	Monsignor Bojnowski Manor	50 Pulaski St	New Britain	CT	06053-3565	Commercial Medicare
1275069221	5	New London Rehabilitation and Care	88 Clark Ln	Waterford	CT	06385-2118	Commercial Exchange Medicare
1275528812	5	Norwichtown Rehabilitation and Care	93 W Town St	Norwich	CT	06360-2262	Commercial Exchange Medicare
1699799130	5	Pierce Memorial Baptist Home	44 Canterbury Rd	Brooklyn	CT	06234-1914	Commercial Exchange Medicare
1003947177	5	Portland Care and Rehabilitation Center	333 Main St	Portland	CT	06480-1561	Commercial Exchange Medicare
1629076542	5	River Glen Health Care Center	162 S Britain Rd	Southbury	CT	06488-2183	Commercial Exchange Medicare
1851402382	5	Saint Mary Home	2021 Albany Ave	West Hartford	CT	06117-2789	Commercial Exchange Medicare
1861487142	5	Sharon Health Care Center	27 Hospital Hill Rd	Sharon	CT	06069-2095	Commercial Exchange Medicare
1235545393	5	Southington Care Center	45 Meriden Ave	Southington	CT	06489-3214	Commercial Exchange Medicare
1811087224	5	St. Joseph Living Center	14 Club Rd	Windham	CT	06280-1000	Commercial Exchange Medicare

Provider NPI	Star Rating	SNF NAME	Address	City	State	Zip Code	Network Product
1275704462	5	The Springs at Watermark 3030 Park	3030 Park Ave	Bridgeport	CT	06604-1138	Commercial Exchange Medicare
1538225909	5	Touchpoints at Chestnut	171 Main St	East Windsor	CT	06088-9682	Commercial Exchange Medicare
1831171156	5	Vernon Manor Health Care Center	180 Regan Rd	Vernon Rockville	CT	06066-2824	Commercial Exchange Medicare
1730137993	5	Wadsworth Glen Health Care & Rehab	30 Boston Rd	Middletown	CT	06457-3543	Commercial Exchange Medicare
1144377508	5	Westview Nursing Care and Rehabilitation	150 Ware Rd	Dayville	CT	06241-1126	Commercial Exchange Medicare
1942379177	4	Apple Rehab Guilford/ Fowler Nursing	10 Boston Post Rd	Guilford	CT	06437-2928	Commercial Exchange Medicare
1558430256	4	Apple Rehab Watertown	35 Bunker Hill Rd	Watertown	CT	06795-3304	Commercial Exchange Medicare
1285628594	4	Avery Nursing Home	705 New Britain Ave	Hartford	CT	06106-4039	Commercial Exchange Medicare
1043212624	4	Beechwood Post Acute Transitional Care and Long Term Care	31 Vauxhall St	New London	CT	06320-5723	Commercial Exchange Medicare
1366445629	4	Branford Hills Health Care Center	189 Alps Rd	Branford	CT	06405-4771	Commercial Exchange Medicare
1376593848	4	Cherry Brook Health Care Center	102 Dyer Ave	Collinsville	CT	06019-3236	Commercial Exchange Medicare
1073573317	4	Countryside Manor of Bristol	1660 Stafford Ave	Bristol	CT	06010-2571	Commercial Exchange Medicare
1891725008	4	Gardner Heights Health Center	172 Rocky Rest Rd	Shelton	CT	06484-4234	Commercial Exchange Medicare
1205873742	4	Gladeview Health Care Center	60 Boston Post Rd	Old Saybrook	CT	06475-1503	Commercial Exchange Medicare
1003823626	4	Greenwood Center	1139 Main Ave	Warwick	RI	02886-1940	Commercial Exchange Medicare
1669474961	4	Grove Manor Nursing	145 Grove St	Waterbury	CT	06710-2202	Commercial Exchange Medicare
1508048323	4	Heritage Hall North	55 Cooper St	Agawam	MA	01001-2149	Commercial Exchange Medicare

Provider NPI	Star Rating	SNF NAME	Address	City	State	Zip Code	Network Product
1174520977	4	Ingraham Manor	400 N Main St	Bristol	CT	06010-4923	Commercial Exchange Medicare
1699956110	4	Kimberly Hall South	One Emerson DR	Windsor	CT	06095-3204	Commercial Exchange Medicare
1063411080	4	Lord Chamberlain Manor	7003 Main St	Stratford	CT	06614-1393	Commercial Exchange Medicare
1093714016	4	Lord Chamberlain Nursing & Rehabilitation	7003 Main St	Stratford	CT	06614-1393	Commercial Exchange Medicare
1013947795	4	Ludlowe Center for Health & Rehabilitation	118 Jefferson St	Fairfield	CT	06825-1019	Commercial Exchange Medicare
1093822843	4	Matulaitis Nursing Home	10 Thurber Rd	Putnam	CT	06260-2518	Commercial Exchange Medicare
1396741872	4	The Nathaniel Witherell	70 Parsonage Rd	Greenwich	CT	06830-3941	Commercial Exchange Medicare
1972719847	4	Village Crest Center for Health & Rehabilitation	19 Poplar St	New Milford	CT	06776-2901	Commercial Exchange Medicare
1558314955	4	Northbridge Health Care Center	2875 Main St	Bridgeport	CT	06606-4204	Commercial Exchange Medicare
1184892374	4	Summit Commons Rehabilitation and Health Care Center	99 Hillside Ave	Providence	RI	02906-2943	Commercial Exchange Medicare
1972633436	4	The Mary Wade Home	118 Clinton Ave	New Haven	CT	06513-3100	Commercial Exchange Medicare
1073683892	4	The Pines at Bristol Center for Nur	61 Bellevue Ave	Bristol	CT	06010-5815	Commercial Exchange Medicare
1790843100	4	Touchpoints at Manchester	333 Bidwell St	Manchester	CT	06040-6469	Commercial Exchange Medicare
1659439057	4	Touchpoints at Wintonbury	140 Park Ave	Bloomfield	CT	06002-3207	Commercial Exchange Medicare
1467895862	4	Valerie Manor	1360 Tarringford St	Torrington	CT	06790-3140	Commercial Exchange Medicare
1821092321	4	Villa Maria Nursing & Rehabilitation	20 Babcock Ave	Plainfield	CT	06374-1226	Commercial Exchange Medicare
1124174131	4	West Hartford Health & Rehabilitation	130 Loomis Dr	West Hartford	CT	06107-2037	Commercial Exchange Medicare
1467512376	4	Whitney Center	200 Leeder Hill Dr	Hamden	CT	06517-2758	Commercial Exchange Medicare

Provider NPI	Star Rating	SNF NAME	Address	City	State	Zip Code	Network Product
1922031228	4	Willows Rehabilitation & Nursing Center	225 Amity Rd	Woodbridge	CT	06525-2206	Commercial Exchange Medicare
1023187291	4	Wolcott Hall Nursing Center	215 Forest St	Torrington	CT	06790-4947	Commercial Exchange Medicare
1467715755	4	Grimes YNHCC	1354 Chapel St	New Haven	CT	06511-4420	Commercial Exchange Medicare
1902965007	4	Cobalt Health Care and Rehabilitation	29 Middle Haddam Rd	Cobalt	CT	06414-8004	Commercial Exchange Medicare
1093714016	3	Lord Chamberlain Nursing & Rehabilitation Center	7003 Main Street	Stratford	CT	06614-1379	Commercial Exchange Medicare
1083607543	3	Quinnipiac Valley Center	55 Kondracki Ln	Wallingford	CT	06492-4951	Commercial Exchange Medicare
1528224847	3	Amberwoods of Farmington	416 Colt Hwy	Farmington	CT	06032-2534	Commercial Medicare
1396814547	3	Apple Rehab - Cocomo	33 Cone Ave	Meriden	CT	06450-4822	Commercial Exchange Medicare
1992874135	3	Apple Rehab Farmington Valley	269 Farmington Ave	Plainville	CT	06062-1335	Commercial Exchange Medicare
1417952631	3	Bayview Health Care Center	301 Rope Ferry Rd	Waterford	CT	06385-2610	Commercial Exchange Medicare
1609837392	3	Beacon Brook Health Center	89 Weid Dr	Naugatuck	CT	06770-4764	Commercial Exchange Medicare
1740382803	3	Bethel Health and Rehabilitation Center, LLC DBA B	13 Park Lawn Dr	Bethel	CT	06801-1043	Commercial Exchange Medicare
1639237555	3	Cambridge Manor	2428 Easton Tpke	Fairfield	CT	06825-1122	Commercial Exchange Medicare
1669471389	3	Care One at Northampton	548 Elm St	Northampton	MA	01060-2832	Commercial Exchange
1093712325	3	The Carolton Chronic Convalescent Hospital	400 Mill Plain Rd	Fairfield	CT	06824-5048	Commercial Exchange Medicare
1578030441	3	Crestfield Rehabilitation Center & Fenwood Manor	565 Vernon St	Manchester	CT	06042-2409	Commercial Exchange Medicare
1114165511	3	Evergreen Health Care Center	205 Chestnut Hill Rd	Stafford Springs	CT	06076-4005	Commercial Exchange Medicare
1518060110	3	Geer Nursing & Rehabilitation Center	99 S Canaan Rd	Canaan	CT	06018-2502	Commercial Exchange Medicare
1427239946	3	Glendale Center	4 Hazel Ave	Naugatuck	CT	06770-4706	Commercial Exchange Medicare

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1467907584	3	Hebrew Home For Health and Rehabilitation	1 Abrahms Blvd	West Hartford	CT	06117-1508	Commercial Exchange Medicare
1508860008	3	Jerome Home	975 Corbin Ave	New Britain	CT	06052-1259	Commercial Exchange Medicare
1699956110	3	Kimberly Hall North	1 Emerson Dr	Windsor	CT	06095-3204	Commercial Exchange Medicare
1992890032	3	Litchfield Woods Health Care Center	255 Roberts St	Torrington	CT	06790-4744	Commercial Exchange Medicare
1033173448	3	Maefair Health Care Center	21 Maefair Ct	Trumbull	CT	06611-4871	Commercial Exchange Medicare
1699957415	3	Memory Support Heritage Hall	464 Main St	Agawam	MA	01001-1826	Commercial Exchange Medicare
1922091834	3	Miller Memorial Community	360 Broad St	Meriden	CT	06450-5843	Commercial Exchange Medicare
1215918636	3	Mount Saint Vincent Care Center	35 Holy Family Rd	Holyoke	MA	01040-2701	Commercial
1780635938	3	Mystic Healthcare and Rehabilitation	475 High St	Mystic	CT	06355-1707	Commercial Exchange Medicare
1629061304	3	Newtown Rehabilitation & Health Care Center	139 Toddy Hill Rd	Newtown	CT	06470	Commercial Exchange Medicare
1689655896	3	Parkville Care Center	5 Greenwood St	Hartford	CT	06106-2110	Commercial Exchange Medicare
1528126232	3	Regency House Nursing and Rehabilitation	181 E Main St	Wallingford	CT	06492-3947	Commercial Exchange Medicare
1821088113	3	Riverside Health & Rehabilitation Center	745 Main St	East Hartford	CT	06108-3115	Commercial Exchange Medicare
1285690925	3	Seabury Health Center	200 Seabury Dr	Bloomfield	CT	06002-2650	Commercial Exchange Medicare
1841383403	3	Sheriden Woods Health Care Center	321 Stonecrest Dr	Bristol	CT	06010-5378	Commercial Exchange Medicare
1134152432	3	The Reservoir Care & Rehabilitation	1 Emily Way	West Hartford	CT	06107-3136	Commercial Exchange Medicare
1851492987	3	The Summit at Plantsville	261 Summit St	Plantsville	CT	06479-1124	Commercial Exchange Medicare
1225121627	3	Water's Edge Center for Health & Rehabilitation	111 Church St	Middletown	CT	06457-3624	Commercial Exchange Medicare

Provider NPI	Star Rating	SNF NAME	Address	City	State	Zip Code	Network Product
1053313791	3	Waterview Villa Rehabilitation and Health Care Center	1275 S Broadway	East Providence	RI	02914-4932	Commercial Exchange Medicare
1477674182	3	The Guilford House	109 W Lake Ave	Guilford	CT	06437-1352	Commercial Exchange Medicare
1770950495	3	Windsor Health and Rehabilitation Center, LLC	581 Poquonock Ave	Windsor	CT	06095-2202	Commercial Exchange Medicare
1851851661	3	Wingate at Springfield	215 Bicentennial Hwy	Springfield	MA	01118-1962	Commercial

This information was compiled on 1/24/2022 and is subject to change based on ratings provided by CMS and the addition and subtraction of facility contracts with ConnectiCare. Providers may contact Customer Service at **860-674-5850** or **800-828-3407** and Members may contact Customer Service at **860-674-5757** or **800-251-7722 (TTY 711)** to question the participation status of a facility. You may also use the Find-a-Doctor feature, found on our website at: <https://secured.connecticare.com/ProviderDirectory>.

