

# Administrative Policy: ConnectiCare's Value Network Participation Criteria



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## Overview

ConnectiCare's Value plans feature a tailored network, which is a subset of our commercial Choice Network. The Value Network is designed for individuals who would like care options within a more localized area. The majority of providers are located in Connecticut. Not all hospitals and physicians in Connecticut participate in the Value Network.

## Requirements for providers to be part of the Value Network

To participate in the Value Network, the provider must meet the following three requirements:

- Hospitals and physicians must be part of an organized delivery system located in Connecticut;
- The full delivery system must be willing to participate in the Value Network (i.e., "100 % in" or "100% out"); and
- Delivery systems/providers must meet lower cost, geography, or specialty need requirements described below.

In the alternative, the provider may also be eligible to participate in the Value Network if the provider meets one of the following two requirements:

- The State of Connecticut considers the provider to be an "Essential Community Provider."
- The provider is identified by ConnectiCare as an ancillary provider, which include, but are not limited to:
  - Ambulances.
  - Ambulatory surgical centers.
  - Dialysis providers.
  - Durable medical equipment providers.
  - Home health care providers.
  - Laboratories.
  - Occupation therapists.
  - Physical therapists.
  - Skilled nursing facilities.
  - Speech therapists.
  - Urgent care centers.

Note: If the ancillary provider is owned by a delivery system that has been excluded from the Value Network, then the ancillary provider will also be excluded from the Value Network.

## Other Criteria

ConnectiCare annually evaluates the composition of its Value Network and reserves the right to make changes to this network. The evaluation criteria include, but are not limited to:

- Financial performance on a risk-adjusted per-member-per-month basis.
- Geographic accessibility.
- Provider engagement and cooperation with the health plan including active use of the provider portal.

## Termination as a provider from the Value Network

Acceptance into the Value Network is not a guarantee of continued participation in the ConnectiCare Value Network. If ConnectiCare decides a provider no longer meets the criteria above, ConnectiCare will send a

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written termination notice to the provider according to the terms of the provider's ConnectiCare participation agreement with ConnectiCare. Termination from the Value Network only will not terminate the provider's participation agreement with ConnectiCare nor will it impact the provider's participation in the other products covered under the participation agreement. Denial or removal from the Value Network will not be considered a termination for quality-related reasons.